

# GOODS RETURN REQUEST FORM



**Please Note: You MUST wait for an Official Returns Authorisation Number BEFORE returning any goods. The Authorisation Number MUST be on/in the packaging.**

Customer Address:	Goods Return Address:
	Protek Electronics LTD Phoenix House Phoenix Road Hawks Green Cannock Staffordshire (UK) WS11 7LR

Wholesaler Name	Wholesaler Point Of Contact Name
Contact Email	Contact Telephone Number

**Please complete the following IN FULL. Faulty items MUST include a description of fault.**

Part No	QTY	PO Number	PO Date	Reason For Return

**Terms and Conditions:** Protek Electronics LTD agrees to the returns of goods at its choosing.  
**UNWANTED or SUPPLIED IN ERROR:** Goods must be returned in original packaging and in a resalable condition. It is your responsibility to ensure goods reach us in good condition.  
**FAULTY: MUST** include a description of the fault **BEFORE** being returned. Any faulty items being returned without a fault description will be **REFUSED**.  
 Goods sold by Protek Electronics LTD carry a 12 months warranty from date of purchase. All unwanted items are subject to a 25% handling charge and must be returned at the wholesalers cost within 3 months of purchase.

**PLEASE EMAIL COMPLETED FORM ALONG WITH DEBIT NOTE TO:  
 RETURNS@PROTEK-ELECTRONICS.COM**

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